

PUBLIC NOTICE TO WATER SYSTEM CUSTOMERS OF THE CITY OF BOYNTON BEACH UTILITY

The City of Boynton Beach Water Utility will be temporarily changing its water treatment disinfection process to free chlorination beginning Thursday, July 03, 2025 through Thursday, July 24, 2025. This is a standard practice in which we switch to a stronger disinfection method in order to ensure that the potable water delivered to the customer remains of the highest quality. As a result, the customer may notice a slight change in odor and taste in their water. During this period, the City's Drinking Water Distribution System will continue to meet ALL Federal and State water quality standards.

Customers particularly sensitive to the taste and odor of chlorine may place an open container of drinking water in their refrigerators for a few hours to allow the chlorine to dissipate. Because of this change, users of home dialysis machines, owners of tropical fish aquariums and managers of stores and restaurants with holding tanks for fish and shellfish are advised to seek professional guidance on how to operate their equipment during this period as the method for removing chlorine residuals differs from removing chloramine residuals from tap water. Any changes will be eliminated when the Utility reverts to our normal disinfection method at the end of this chlorine flush period.

Please be assured that this is a preventive maintenance procedure to maintain our Water Distribution System. If you would like further information on this matter, please call our Water Quality Division at 561-742-6964 between 7 a.m. – 4 p.m. Monday through Friday.