**Esteban Bovo, Jr.** Mayor

> Carl Zogby President

Monica Perez Vice President



Council Members Bryan Calvo Vivian Casàls-Muñoz Jacqueline Garcia-Roves Luis Rodriguez Jesus Tundidor

# City Council Meeting Agenda May 24, 2022 7:00 p.m.

# 1. CALL TO ORDER

# 2. <u>ROLL CALL</u>

#### 3. INVOCATION

A. The invocation is to be led by Marbelys Fatjo, City Clerk.

#### 4. PLEDGE OF ALLEGIANCE

A. The Pledge of Allegiance is to be led by Council Member Rodriguez.

#### 5. <u>MEETING GUIDELINES</u>

The following guidelines have been established by the City Council:

# • ALL LOBBYISTS MUST REGISTER WITH THE CITY CLERK

- As a courtesy to others, please refrain from using cellular telephones or other similar electronic devices in the Council Chamber.
- A maximum of three (3) speakers in favor and three (3) speakers in opposition will be allowed to address the Council on any one item. Each speaker's comments will be limited to three (3) minutes.
- No signs or placards, in support of or in opposition to an item or speaker, shall be 5/20/2022 5:07 PM

permitted within the Council Chamber.

- Any person, whether participating via the web platform, telephonic conferencing or physical presence at City Hall, interested in making comments or posing questions on matters of public concern or on any item on the agenda, may do so during the meeting.
- Members of the public may address the City Council on any item pertaining to City business during the Comments and Questions portion of the meeting. A member of the public is limited to one appearance before the City Council and the speaker's comments will be limited to three (3) minutes.
- The public can view public meetings on the City's YouTube page (<u>www.youtube.com/cityofhialeahgov</u>).
- Members of the public may hear the meeting live through telephonic conferencing using any telephone or cellular phone service. A smart device or computer are not necessary to participate in the meeting if you join by phone.
- All persons participating via the web platform will be muted during the meeting until called upon to be heard. Participation through Zoom requires a computer or smart mobile device with a microphone and web camera. The participant may elect to participate in the meeting using audio only or appear through both audio and video. The video function of all participants appearing through video will be turned off until called upon to be heard.

# 6. PRESENTATIONS

Presentation by staff of the Hialeah Parks and Recreation Department, including Steven Diaz, Parks and Recreation Supervisor, regarding the Flag Football season.

(DEPARTMENT OF PARKS AND RECREATION)

# 7. COMMENTS AND QUESTIONS

# 8. ANNOUNCEMENT OF AMENDMENTS/CORRECTIONS TO THE AGENDA

#### 9. CONSENT AGENDA

All items listed under Consent Agenda with letter designations are considered routine and will be enacted by one motion. There will be no separate discussion of these items unless a Council Member, the Mayor or a resident so requests, in which case the item will be removed from the consent agenda and

#### considered along with the regular order of business.

**A.** Request permission to approve the minutes of the City Council Meeting held on May 10, 2022 at 7:00 p.m.

#### (OFFICE OF THE CITY CLERK)

**B.** Report of Scrivener's Error – On March 22, 2022, the City Council passed and adopted Ordinance No. 2022-020 calling for a Special Primary Election to be held in the City of Hialeah on Tuesday, November 8, 2022 to fill a vacancy for City Councilmember Group IV and providing for a Special General Election (run-off election) to be held on Tuesday, December 6, 2022, if necessary. The ordinance incorrectly provides the date of resignation of former Councilmember Oscar De la Rosa as October 26, 2022. The ordinance is hereby being amended to reflect Mr. De la Rosa's effective date of resignation as January 26, 2022.

#### (OFFICE OF THE CITY CLERK)

**C.** Request permission to waive competitive bidding, since it is advantageous to the City in that the property owner (Orestes Armenteros) was awarded SHIP funds in the year 2020 and the City is expediting the finalization of the project, and issue a purchase order to Patriot Windows & Doors, LLC, vendor providing the lowest quotation, for the purchase and installation of impact windows and doors for the property located at 135 West 52 Street, Hialeah, Florida, through the State Housing Initiatives Partnership (SHIP) Program, in a total amount of \$30,679.02, and further request a ten percent (10%) contingency in the amount of \$3,067.90 to cover any unforeseen issues that may arise during the work, for a total cumulative expense amount not to exceed \$33,746.92. The funding for this expenditure is to be withdrawn from the State Housing Initiative Program Fund - SHIP Armenteros Case Account No. 123.8314.554306.

#### (DEPARTMENT OF GRANTS AND HUMAN SERVICES)

D. Request permission to extend the Professional Service Agreement between the City of Hialeah and Tidal Basin Government Consulting, LLC, for a period of one (1) year, commencing August 2022 through August 2023, pursuant to Hialeah Request for Proposal No. 2018/19-8500-36-001 – *Emergency Management Administrative Support Services RFP*, under the same terms and conditions outlined in the initial agreement. On June 25, 2019, the City Council approved Consent Item N, awarding the bid to Tidal Basin Government Consulting, LLC, highest ranked proposer.

#### (DEPARTMENT OF EMERGENCY MANAGEMENT)

- **E.** Request to approve the recommendations of the Selection Committee for request for proposals for Pre-Employment, Occupational Health and Other Related Medical Services in response to Request for Qualification No. 2021/22-4100-36-006, awarding a professional service agreement to the following three (3) firms:
  - 1) Cano Health Occupational Health, LLC (297 Points)
  - 2) Physician Health Center (289 Points)
  - 3) Miami Health Medical Group, Inc. (240 Points)

# (HUMAN RESOURCES DEPARTMENT)

**10 A. ORDINANCE:** Second reading and **public hearing** of proposed ordinance amending Ordinance No. 2022-015 (March 8, 2022) of the Mayor and the City Council of the City of Hialeah, Florida, amending the Hialeah Code of Ordinances Chapter 18, entitled "Businesses", Article VI. "Peddlers, Solicitors, Itinerant Vendors", Division 2. "Peddlers, Itinerant Vendors", §18-311 "Retail Sales from Tents"; allowing retail tent sales other than the sale of Christmas trees and fireworks as a special event; allowing additional time for retail sales as a special event; allowing for a farmer's market; repealing all ordinances or parts of ordinances in conflict herewith; providing for penalties for violation hereof; providing for a severability clause; providing for inclusion in the code; and providing for an effective date.

#### (ADMINISTRATION)

On May 10, 2022, the City Council approved the item on first reading. Second reading and public hearing is scheduled for May 24, 2022.

On April 26, 2022, the item was deferred until May 10, 2022.

**10 B. ORDINANCE:** Second reading and **public hearing** of proposed ordinance amending Chapter 98, entitled "Zoning", Article V, Zoning District Regulations, Division 16, entitled "C-2 Liberal Retail Commercial District", Section 98-1112, entitled "Uses Prohibited" removing open air markets as prohibited activity; repealing all ordinances or parts of ordinances in conflict herewith; providing for penalties for violation hereof; providing for a severability clause; providing for inclusion in the code; and providing for an effective date.

(ZONING)

On May 10, 2022, the City Council approved the item on first reading, Second reading and public hearing is scheduled for May 24, 2022.

On April 13, 2022, the Planning and Zoning Board recommended approval of this item.

**10 C. ORDINANCE:** First reading of proposed ordinance amending City of Hialeah Ordinance No. 2022-20 (March 22, 2022), to correct the last date that the Miami-Dade County Supervisor of Elections will register voters for the City of Hialeah Special Primary Election of November 8, 2022.

(OFFICE OF THE CITY CLERK)

**10 D. PUBLIC HEARING TO RECEIVE THE PUBLIC'S COMMENTS:** The City is proposing to provide free bus services (elimination of fare) to the public through City of Hialeah Transit System for the routes of Flamingo and Marlin.

(ADMINISTRATION)

(TRANSIT)

#### **12. UNFINISHED BUSINESS**

#### **13. NEW BUSINESS**

#### 14. LANDUSE

LU 1. <u>ORDINANCE</u>: Second reading and <u>public hearing</u> of proposed ordinance amending the Future Land Use Map from Commercial to Transit Oriented Development District; **Property located at 1067 East 25 Street, Hialeah, Florida, zoned C-2 (Liberal Retail Commercial District)**; repealing all ordinances or parts of ordinances in conflict herewith; providing penalties for violation hereof; providing for a severability clause; and providing for an effective date.

Per the Planning and Zoning Division, the Land Use Amendment must be approved before the City Council's consideration of the rezoning of the property. (Item PZ 6 on the May 10, 2022 City Council Agenda)

Registered Lobbyists: Maritza Haro Salgado and Melissa Tapanes Llahues, 200 South Biscayne Boulevard, Suite 300, Miami, Florida 33131, on behalf of BEC Housing Trust, LLC.

On April 27, 2022, the Planning and Zoning Board recommended approval of the item.

Planner's Recommendation: Approval

Property Owner: East 25 Street Shops, Inc., 2223 Pembroke Road, Hollywood, Florida 33020.

LU 2. <u>ORDINANCE</u>: First reading of proposed ordinance amending the Future Land Use Map from Low Density Residential to Transit Oriented Development District; Property located at 922 East 26 Street, Hialeah, Florida, zoned R-1 (One-Family District); repealing all ordinances or parts of ordinances in conflict herewith; providing penalties for violation hereof; providing for a severability clause; and providing for an effective date. *Registered Lobbyists: Carlos L. Diaz, 333 Southeast 2<sup>nd</sup> Ave, 44<sup>th</sup> Floor, Miami, Florida 33131, on behalf of Metro Parc Hialeah, LLC.* 

On May 11, 2022, the Planning and Zoning Board recommended approval of the item.

Planner's Recommendation: Approval

Property Owner: Jose Campo, 580 East 26<sup>th</sup> Street, Hialeah, Florida 33013.

#### 15. ZONING

#### PLANNING AND ZONING

PZ 1. ORDINANCE: Second reading and public hearing of proposed ordinance rezoning property from C-2 (Liberal Retail Commercial District) to TOD (Transit Oriented Development District); and granting a variance permit to allow 10 stories, where 8 stories is the maximum allowed; contra to Hialeah Code of Ordinances §§ 98-1544(c)(2) and 98-1544(d). Property located at 1067 East 25 Street, Hialeah, Florida, zoned C-2 (Liberal Retail Commercial District). Repealing all ordinances or parts of ordinances in conflict herewith; providing penalties for violation hereof; providing for a severability clause; and providing for an effective date.

On May 10, 2022, the item was approved on first reading by the City Council. Second reading and public hearing was scheduled for May 24, 2022.

Registered Lobbyist: Maritza Haro Salgado and Melissa Tapanes Llahues, 200 South Biscayne Boulevard, Suite 300, on behalf of BEC Housing Trust, LLC.

On April 27, 2022, the Planning and Zoning Board recommended approval of the item.

Planner's Recommendation: Approval

Property Owner: East 25 Street Shops, Inc., 2223 Pembroke Road, Hollywood, Florida 33020.

PZ 2. <u>ORDINANCE</u>: Second reading and <u>public hearing</u> of proposed ordinance granting a Special Use Permit (SUP) pursuant to Hialeah Code of Ordinances § 98-161 to allow an adult day training and care center for young people with disabilities ancillary to an existing church and school; Property located at 5800 Palm Avenue, Hialeah, zoned R-1 (One-Family District); repealing all ordinances or parts of ordinances in conflict herewith; providing penalties for violation hereof; providing for a severability clause; and providing for an effective date.

#### ITEM IS DEFERRED UNTIL JUNE 14, 2022, PER THE APPLICANT'S REQUEST.

On May 10, 2022, the item was deferred until the City Council Meeting of May 24, 2022, per the applicant's request.

On April 26, 2022, the City Council approved the item on first reading. Second reading and public hearing was scheduled for May 10, 2022.

On April 13, 2022, the Planning and Zoning Board recommended approval of the item contingent on the construction of on-street parking spaces.

*Planner's Recommendation: Approval contingent on the construction of on-street parking spaces.* 

Property Owners: Mayra Sanabria, 20110 Northwest 59 Court, Hialeah, Florida 33015 Mayra Aristy, 501 Southeast 4<sup>th</sup> Street, Hialeah, Florida 33010.

PZ 3. <u>ORDINANCE</u>: Second reading and <u>public hearing</u> of proposed ordinance granting a Conditional Use Permit (CUP) pursuant to Hialeah Code of Ordinances § 98-181 to allow a 10,840 square foot expansion of the existing 36,950 square foot Behavioral Health Hospital; and increase the number of beds from 72 beds to 92 beds; and allow 73 parking spaces, where 115 parking spaces are required; contra to Hialeah Code of Ordinances § 98-2189(12); Property located at 4225 West 20 Avenue, Hialeah zoned C-2 (Liberal Commercial District); repealing all ordinances or parts of ordinances in conflict herewith; providing penalties for violation hereof; providing for a severability clause; and providing for an effective date.

On May 10, 2022, the item was approved on first reading by the City Council. Second reading and public hearing is scheduled for May 24, 2022.

On May 10, 2022, Council Member Bryan Calvo filed a Form 8B Memorandum of Voting Conflict for County, Municipal, and Other Local Public Officer, form which is on file in the Office of the City Clerk.

On April 26, 2022, the item was deferred until May 10, 2022.

On April 25, 2022, Mr. Javier Vazquez, registered lobbyist, requested that the item be deferred until May 10, 2022.

Registered Lobbyist: Javier Vazquez, 1450 Brickell Avenue, Suite 1900, Miami, Florida 33131, on behalf of, 4225 LLC C/O Millennium Mgmt LLC.

On March 23, 2022, the Planning and Zoning Board recommended approval of the item.

Planner's Recommendation: Approval.

Property Owner: 4225 LLC c/o Millennium Mgmt LLC, 10800 Biscayne Blvd, Suite 600,

Miami, Florida 33161.

PZ 4. <u>ORDINANCE</u>: Second reading and <u>public hearing</u> of proposed ordinance rezoning property from R-1 (One-Family District) to R-3-3 (Multiple-Family District); granting a variance permit to allow front setback of 21.8 feet, where 25 feet are required; allow street side setback of 6 feet, where 15 are required; allow rear setback of 11.6 feet, where 20 feet are required; allow total lot coverage of 31%, where 30% is the maximum allowed; and allow 23% pervious area, where 30% is the minimum required; all contra to Hialeah Code of Ordinances §§ 98-589, 98-590, 98-591, 98-2056(b)(1) and 98-2056(b)(2); Property located at 782 East 37 Street, Hialeah, Florida, zoned R-1 (One-Family District); Repealing all ordinances or parts of ordinances in conflict herewith; providing penalties for violation hereof; providing for a severability clause; and providing for an effective date.

On May 10, 2022, the item was approved on first reading by the City Council. Second reading and public hearing is scheduled for May 24, 2022.

Registered Lobbyist: Ceasar Mestre Esq., 8105 NW 155 Street, Miami Lakes, Florida 33016, on behalf of, New Land Opportunities Inc.

On April 27, 2022, the Planning and Zoning Board recommended approval of the item.

Planner's Recommendation: Approval.

Property Owners: New Land Opportunities Inc, P.O Box 820841, Pembroke Pines, Florida 33082. Alajandra Pla, 218 East 40 Struct, Higlagh, Elorida 22012

Alejandro Pla, 218 East 49 Street, Hialeah, Florida 33013. Daisy Gascow, 218 East 49 Street, Hialeah, Florida 33013.

PZ 5. ORDINANCE: Second reading and public hearing of proposed ordinance rezoning from R-1 (One-Family District) to GUD (Governmental Use District) of property located at 815 West 75 Street and granting a Special Use Permit (SUP) pursuant to Hialeah Code of Ordinances § 98-1630.8, to allow the expansion of the Neighborhood Business District Overlay; granting a variance permit to allow residential use on the ground floor, where residential use is allowed above ground floor level only; allow 1,049 parking spaces, where 1,487 parking spaces are required; and allow 19.8% pervious area, where 30% is the minimum required; contra to Hialeah Code of Ordinances §98-1630.2, and §§98-2189(16)a. and b. Property located at 7605 West 10 Avenue and 815 West 75 Street, Hialeah, Florida, zoned GUD (Governmental Use District) and R-1 (One-Family District). Repealing all ordinances or parts of ordinances in conflict herewith; providing penalties for violation hereof; providing for a severability clause; and providing for an effective date.

On May 10, 2022, the item was approved on first reading by the City Council. Second reading and public hearing is scheduled for May 24, 2022.

Registered Lobbyist: Alejandro J. Arias, 701 Brickell Avenue, Suite 300, Miami Florida 33131, on behalf of Hialeah Housing Authority.

Registered Lobbyist: Hugo P. Arza, Esq., Alejandro J. Arias, Esq., Alessandria San Roman, Esq., 701 Brickell Avenue, Suite 300, Miami Florida 33131, on behalf of, Bessolo Design Group, Inc.

On April 27, 2022, the Planning and Zoning Board recommended approval of the item as recommended.

Planner's Recommendation: Approval subject to keeping buildings facing West 8 Avenue at a height not exceeding five stories and without commercial uses.

Property Owners: HHA I, Inc., Florida Not for Profit Organization and Hialeah Housing Authority, Not for Profit Entity, 75 East 6 Street, Hialeah, Florida 33010.

PZ 6. ORDINANCE: First reading of proposed ordinance granting a variance permit to allow the replatting of the property into two substandard lots: Lot 1 having a frontage of 40.01 feet and total lot area of 5,399.87 square feet, where 75 feet frontage and 7,500 square feet are required and Lot 2, having a frontage of 40.01 and total lot area of 5,399.91 square feet, where 75 feet frontage and 7,500 square feet are required; and once platted allow the construction of a Single-Family House on each platted substandard lot. All contra to Hialeah Code of Ordinances § 98-499; Property located at 1140 West 32<sup>nd</sup> Street, Hialeah, zoned R-1 (One-Family District); Repealing all ordinances or parts of ordinances in conflict herewith; providing penalties for violation hereof; providing for a severability clause; and providing for an effective date.

On May 10, 2022, the City Council overturned the recommendation of denial of the Planning and Zoning Board. First reading is scheduled for May 24, 2022.

On April 26, 2022, the item was tabled by the City Council until May 10, 2022.

Registered Lobbyist: Frank De la Paz, 9361 Bird Rd, Miami, Florida 33165, on behalf of Suneil Arzola.

On April 13, 2022, the Planning and Zoning Board recommended denial of the item.

Planner's Recommendation: Denial.

Property Owners: Suniel Arzola, 1140 West 32 Street, Hialeah, Florida 33012

**PZ 7.** <u>**ORDINANCE**</u>: First reading of proposed ordinance granting a Special Use Permit (SUP) to allow the expansion of the NBD (Neighborhood Business District) Overlay for the development of a 27-unit multifamily building, pursuant to Hialeah Code of Ordinances § 98-1630.8; granting a variance permit to allow only residential uses where mixed use is required;

allow residential use on the ground floor, where residential use is allowed above ground floor level only; allow 18 residential units with an area of 595 square feet, where 850 square feet is the minimum required and only 10% of the units may have an area of 600 square feet; allow 7 feet front setback on East 7 Avenue, for encroachment of balconies above the ground floor, where 10 feet built-to-line are required; allow 32 parking spaces, where 61 parking spaces are required; and allow 29.6% pervious area, where 30% is the minimum required; all contra to Hialeah Code of Ordinances §§ 98-1630.1, 98-1630.2, 98-1630.3(e)(1), 98-2189(16)a., and 98-2056(b)(1); **Property located at 40 East 10 Avenue, Hialeah, zoned C-2 (Liberal Retail Commercial District);** repealing all ordinances or parts of ordinances in conflict herewith; providing penalties for violation hereof; providing for a severability clause; and providing for an effective date.

On May 10, 2022, the City Council tabled the item until May 24, 2022. The applicant was not present.

On April 26, 2022, the item was tabled by the City Council until May 10, 2022.

On April 13, 2022, the Planning and Zoning Board recommended approval of the item.

Planner's Recommendation: Approval

Property Owner: Johanna Ferrer, 7440 SW 69 Terrace, Miami, Florida 33143.

PZ 8. <u>ORDINANCE</u>: First reading of proposed ordinance rezoning property from R-1 (One-Family District) to TOD (Transit Oriented Development). Property located at 922 East 26 Street, Hialeah, zoned R-1 (One-Family District). Repealing all ordinances or parts of ordinances in conflict herewith; providing penalties for violation hereof; providing for a severability clause; and providing for an effective date.

*Registered Lobbyists: Carlos L. Diaz, 333 Southeast 2<sup>nd</sup> Ave, 44<sup>th</sup> Floor, Miami, Florida 33131, on behalf of Metro Parc Hialeah, LLC.* 

On May 11, 2022, the Planning and Zoning Board recommended approval of the item.

Planner's Recommendation: Approval

Property Owner: Jose Campo, 580 East 26th Street, Hialeah, FL 33013

PZ 9. ORDINANCE: First reading of proposed ordinance rezoning property from R-1 (One-Family District) and RO (Residential Office) to B-1 (Highly Restricted Retail District); granting a variance permit to allow front setback of 10 feet, where 20 feet are required; contra to Hialeah Code of Ordinances §98-929. Property located at 4915 East Palm Court, 4935 East Palm Court, 4910 East 1 Avenue and 4930 East 1 Avenue, Hialeah, zoned R-1 (One-Family District) and RO (Residential Office). Repealing all ordinances or parts of ordinances in

conflict herewith; providing penalties for violation hereof; providing for a severability clause; and providing for an effective date.

On May 11, 2022, the Planning and Zoning Board recommended approval of the item.

Planner's Recommendation: Approval

Property Owner: JCM Medical Services Inc., 87 East 49th Street, Hialeah, Florida 33013.

PZ 10. ORDINANCE: First reading of proposed ordinance rezoning property from R-3 (Multiple-Family District) to R-3-5 (Multiple-Family District); granting a variance permit to allow a front setback of 11.4 feet, where 25 feet are required; allow east and west interior side setbacks of 7 feet, where 10 feet are required; allow a rear setback of 10.6 feet, where 20 feet are required; allow lot coverage of 34.5%, where 30% is the maximum allowed; and allow 22.3% pervious area, where 30% pervious area is the minimum required; all contra to Hialeah Code of Ordinances §§ 98-589, 98-590, 98-591 and 98-2056(b)(1) and (b)(2). Properties located at 61, 63, 75 and 77 West 31 Street, Hialeah, zoned R-3 (Multiple-Family District). Repealing all ordinances or parts of ordinances in conflict herewith; providing penalties for violation hereof; providing for a severability clause; and providing for an effective date.

Registered Lobbyist: Ceasar Mestre Esq., 8105 NW 155 Street, Miami Lakes, Florida 33016, on behalf of Juan V. Pulles.

On May 11, 2022, the Planning and Zoning Board recommended approval of the item.

Planner's Recommendation: Approval

Property Owner: Juan V. Pulles and Dania M. Pulles, 8242 NW 164<sup>th</sup> Street, Miami Lakes, Florida 33016.

#### **16. FINAL DECISIONS**

FD 1. <u>RESOLUTION</u>: Proposed resolution approving the final decision of the Planning and Zoning Board, Decision No. 2022-08 granting an adjustment on the property located at 780 SE 5 Place, Hialeah, zoned R-1 (One-Family District); and providing for an effective date.

*On April 27, 2022, the Planning and Zoning Board recommended approval of the item with the condition that the terrace remain open on three (3) sides.* 

Planner's Recommendation: Approve with conditions.

Property Owners: Justo A. Diaz and Daysi Jimenez, 780 SE 5 Place, Hialeah, Florida 33010

# NEXT CHARTER SCHOOL OVERSIGHT COMMITTEE MEETING: Tuesday, May 24, 2022 at 6:30 p.m.

#### NEXT CITY COUNCIL MEETING: Tuesday, May 24, 2022 at 7:00 p.m.

Anyone wishing to obtain a copy of an agenda item should contact the Office of the City Clerk at (305) 883-5820 or visit at 501 Palm Avenue, 3<sup>rd</sup> Floor, Hialeah, Florida, between the hours of 8:30 a.m. and 5:00 p.m.

Persons wishing to appeal any decision made by the City Council, with respect to any matter considered at the meeting, will need a record of the proceedings and, for such purposes, may need to ensure that a verbatim record of the proceedings is made, which record includes the testimony and evidence upon which the appeal is to be based.

An ordinance or resolution shall become effective when passed by the City Council and signed by the Mayor or at the next regularly scheduled City Council meeting, if the Mayor's signature is withheld or if the City Council overrides the Mayor's veto. If the Mayor's veto is sustained, the affected ordinance or resolution does not become law and is deemed null and void.

In accordance with the Americans with Disabilities Act of 1990, persons needing special accommodations to participate in the proceeding should contact the Office of the City Clerk at (305) 883-5820 for assistance no later than two (2) days prior to the proceeding; if hearing impaired you may telephone the Florida Relay Service at (800) 955-8771 (TDD), (877) 955-8773 (Spanish) or (800) 955-8770 (Voice).