

Agenda Item No. D-2

Courity Florida	
EST. 1834 SM	Masting Data 9/4/2021
	Meeting Date 8/4/2021
Consent Section Regular Section	Public Hearing
Subject: Hold a public hearing to consider amendm	ents to Chapter 130 of the Hillsborough County
Code of Ordinances and Laws (Solid W	aste Collection and Disposal) to establish the
Hillsborough County Solid Waste Hardship	Credit program
Department Name: County Attorney's Office	
Contact Person: Hank Ennis	Contact Phone: 272-5670
Sign-Off Approvals	
	Hank Ennis 7/22/2021
	Managing County Attorney Date
Mary Helen Farris 7/22/2021	
County Attorney Date	Joint Department Director Date
Kevin Brickey 7/23/2021	Hank Ennis 7/22/2021
Management and Budget – Approved Date	Assistant County Attorney Date
as to Financial Impact Accuracy	

Staff's Recommended Board Motion:

Hold a public hearing to consider amendments to Chapter 130 of the Hillsborough County Code of Ordinances and Laws (Solid Waste Collection and Disposal) to establish the Hillsborough County Solid Waste Hardship Credit program and to make additional amendments to align with the new Solid Waste collection contracts. Additional amendments include eliminating the disposal only customers from the solid waste assessment roll, clarifying definitions, revising collection times, clarifying cart placement, yard waste set out volumes, commercial collection frequencies, and adding the requirement for all commercial customers to complete a waste profile prior to disposing of waste in the County system. The financial impact of implementing the Hardship Credit Program would be up to \$216,660 annually if all eligible properties participated. The actual reduction in revenue will require the need for additional general revenue to support operations.

Financial Impact Statement:

The financial impact of implementing the Hardship Credit Program would be up to \$216,660 annually if all eligible properties participated. The actual reduction in revenue will require the need for additional general revenue to support operations.

Background:

The credit will be subject to an approved application process with an annual renewal based on the proposed criteria for the Hardship Credit Program. Approximately 3,610 residential units may be eligible for a credit. At the current average annual Solid Waste Assessment of \$60.00 per residential unit, the fiscal impact of implementing a Hardship Credit Program would be up to \$216,660 annually if all eligible properties participated. The actual reduction in revenue will require the need for additional general revenue to support operations. Additional amendments include eliminating disposal only customers from the solid waste assessment roll, clarifying definitions, modifying provisions to align with the new Solid Waste Collection contracts to include revising collection times, clarifying cart placement, yard waste set out volumes, commercial collection frequencies, and adding the requirement for all Commercial customers to complete a Waste Profile prior to disposing of waste in the county's disposal system. A waste profile is required to safeguard the county's disposal facilities, employees and customers.

List Attachments:	
Draft ordinance	

ORDINANCE NO. _____

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AN ORDINANCE OF THE HILLSBOROUGH COUNTY 3 4 BOARD OF COUNTY COMMISSIONERS AMENDING 5 CHAPTER 130 OF THE HILLSBOROUGH COUNTY CODE 6 **OF** ORDINANCES AND **LAWS** (SOLID **WASTE** 7 COLLECTION AND DISPOSAL); **PROVIDING** FOR **CHANGES DEFINITIONS:** 8 TO **PROVIDING** FOR AMENDMENTS TO REQUIREMENTS FOR COMMERCIAL 9 **ESTABLISHMENTS; PROVIDING FOR AMENDMENTS TO** 10 THE COMPLAINT REPORTING PROCESS: PROVIDING 11 FOR AMENDMENTS TO THE HOURS OF COLLECTION: 12 13 PROVIDING FOR AMENDMENTS TO THE PLACEMENT AND MAINTENANCE OF CONTAINERS; PROVIDING FOR 14 AMENDMENTS TO THE VOLUME OF RESIDENTIAL YARD 15 WASTE COLLECTED DURING A DESIGNATED PERIOD; 16 REMOVING THE DISPOSAL ONLY **ASSESSMENT** 17 **REQUIREMENT FOR** CERTAIN 18 CUSTOMERS: 19 PROVIDING THAT CERTAIN CUSTOMERS SUBMIT A WASTE PROFILE; PROVIDING FOR AMENDMENTS TO 20 THE FREQUENCY OF COMMERCIAL COLLECTION 21 **SERVICES: PROVIDING** 22 FOR Α HARDSHIP. AFFORDABILITY ASSISTANCE CREDIT PROGRAM; 23 PROVIDING FOR SEVERABILITY; PROVIDING FOR AN 24 25 EFFECTIVE DATE.

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WITNESSETH:

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WHEREAS, the County's the solid waste disposal and collection operations of the Solid Waste Division is accounted for as an enterprise fund and is supported entirely by the revenues collected from the customers provided service by the Solid Waste Management System; and

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WHEREAS, the Hillsborough County Board of County Commissioners recognizes that certain residential customers being provided solid waste disposal and collection service from the Solid Waste Management System may have an economic hardship and may be challenged to pay for such service; and

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WHEREAS, the Hillsborough County Board of County Commissioners desires to implement a Hardship / Affordability Assistance Credit Program to provide economic assistance to low income owner-occupied residential units as defined in the Chapter 130 of the Hillsborough County Code of Ordinances & Laws ("Chapter 130") that may

be experiencing an economic hardship and thus affecting the ability to pay for solid waste service: and

WHEREAS, the Hillsborough County Board of County Commissioners desires to make additional changes to Chapter 130 of the Hillsborough County Code of Ordinances & Laws to align the code provisions with the new Solid Waste Collection contracts; and

WHEREAS, the Hillsborough County Board of County Commissioners desires to amend Chapter 130 of the Hillsborough County Code of Ordinances & Laws to eliminate disposal only customers from the Solid Waste assessment role which revenue will be captured in the commercial tipping fees; and

WHEREAS, the Hillsborough County Board of County Commissioners desires to amend Chapter 130 of the Hillsborough County Code of Ordinances & Laws to require commercial customers to complete a waste profile prior to disposing of Solid Waste in the County Solid Waste System to safeguard the County's disposal facilities.

NOW,	THEREFORE,	BE IT	ORDAINED	BY '	THE B	OARD	OF	COL	JNTY
COMMISSION	IERS OF HILL	SBORO	UGH COUNT	ΓY, FL	ORIDA	, ASSE	EMBI	LED	THIS
DAY OF _		, 202	21, THAT:						

1) Section 130-19 of Chapter 130 of the Hillsborough County Code of Ordinances & Laws is amended to read as follows.

 Sec. 130-19. - Definitions.

The following words, terms and phrases, when used in this article, shall have the meanings ascribed to them in this section, except where the context clearly indicates a different meaning:

Apartment complex means any building or structure or group of any buildings or structures having common conveniences generally under one ownership, containing two or more attached but independent dwelling units for human habitation, which structures and buildings are designed and constructed for the primary purpose of providing housing as a commercial enterprise for rental compensation and which one or more of such units are generally nonowner occupied.

Collection frequency means the number of times a type of collection service is provided to a residential customer each week.

Commercial customer means any residential unit or commercial establishment which receives commercial collection service.

Commercial establishment means all improved real property primarily used or designed for use for commercial, manufacturing, industrial, business, institution or

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Community collection center (CCC) means a County disposal facility to which residential customers and residential units subject to the solid waste disposal assessment may bring their nonprocessable waste or program recyclables.

Condominium means any portion of a building or structure designed or constructed for and capable of use as a residence for one family and such unit being owned under the condominium concept of ownership and subject to the provisions of F.S. ch. 718.

Construction and demolition debris means discarded materials generally considered to be not water soluble and nonhazardous in nature, including, but not limited to, steel, glass, brick, concrete, asphalt roofing material, pipe, gypsum wallboard and lumber, from the construction or destruction of a structure as part of a construction or demolition project or from the renovation of a structure, and including rocks, soils, tree remains, trees and other vegetative matter that normally results from land clearing or land development operations for a construction project, including such debris from construction of structures at a site remote from the construction or demolition project site. The term "construction and demolition debris" also includes:

- Clean cardboard, paper, plastic, wood, and metal scraps from a construction project;
- (2) Except as provided in F.S. § 403.707(9)(j), yard trash not collected as part of the residential collection service and unpainted, nontreated wood scraps and wood pallets from sources other than construction and demolition projects;
- Scrap from manufacturing facilities which is the type of material generally used in construction projects and which would meet the definition of construction and demolition debris if it were generated as part of a construction and demolition project. This includes debris from the construction of manufactured homes and scrap shingles, wallboard, siding, concrete, and similar materials from industrial or commercial facilities; and
- (4) De minimis amounts of other nonhazardous wastes that are generated at construction or destruction projects, provided such amounts are consistent with best management practices of the industry.

Mixing of construction and demolition debris with other types of solid waste will cause it to be classified as other than construction and demolition debris.

Curbside Curbide means, for processable waste and recyclables collection using roll carts, within two feet of the curb. For residential yard waste collection "curbside" means within six feet of the curb.

Franchise represents the legal arrangement between the County and a person to collect and transport solid waste from residential units and commercial establishments within the service area.

Franchise agreement means an agreement entered into voluntarily by the franchise collector and the County and shall include all terms, conditions, specifications and

exhibits, as necessary to implement the franchise granted by the Board of County Commissioners.

Franchise collector means any person awarded a franchise by the Board of County Commissioners for the right to collect solid waste within the service area.

Franchise district means specified areas within the service area for which a franchise is granted under the authority of this article.

Front-end container means a container which is generally utilized with front-end type collection service and generally comes in sizes: one, two, three, four, six and eight cubic yards.

Hazardous waste means waste, or a combination of wastes, which, because of its quantity, concentration or physical, chemical or infectious characteristics, may cause, or significantly contribute to, an increase in mortality or an increase in serious irreversible or incapacitating reversible illness or may pose a substantial present or potential hazard to human health or the environment when improperly transported, disposed of, stored, treated or otherwise managed. These materials may include, but not be limited to, volatile, chemical, biological, explosive, flammable, radioactive and toxic material.

Mobile home park means any improved real property divided into spaces for the erection and maintenance of trailers, manufactured housing, and mobile homes, permanent or temporary, in which the individual spaces are not individually owned.

Nonprocessable means:

- (1) Furniture, such as couches, chairs, tables;
- (2) Bedding, such as mattresses, box springs and other similar items;
- (3) White goods, such as refrigerators, ovens, water heaters, window air conditioning units and other similar appliances;
- (4) Motor vehicles and major vehicle parts;
- (5) Machinery, equipment or other metals.

Processable means any combustible solid waste, including, but not limited to, putrescible solid waste, cardboard, paper products, plastics and food containers.

Program recyclables means those recyclables designated by the Board of County Commissioners and/or offered by a residential customer for the purpose of being recycled into post-consumer products.

Public lodging establishments means any building or structure or group of buildings or structures within a single complex of buildings, which is kept, used, maintained or advertised as, or held out to the public to be, a place where sleeping or housekeeping accommodations are supplied for pay to transient guests or tenants.

Putrescible means all kitchen and/or table food waste, animal or vegetable waste that results from the storage, preparation, cooking or handling of food materials.

Recyclables means those materials which are capable of being recycled and which would otherwise be processed or disposed of as solid waste.

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Residential customer means any residential unit or commercial establishment which receives residential collection service.

Residential units means any building or structure designed or constructed for and capable of use as a residence for one or more families including, but not limited to, single-family homes, mobile homes, condominiums, townhouses, apartment complexes, public lodging establishments and other multifamily units.

Residential yard waste means vegetative matter resulting from routine landscaping maintenance.

Roll cart means a container provided by the County that is designed and intended to be used by a residential customer to accumulate processable waste or program recyclables for automated or semi-automated residential collection service.

Roll-off container means a container which is generally utilized with roll-off type collection service, is open on the top with a door on the end, and generally comes in sizes of 20, 25, 30, 35, and 40 cubic yards.

Sale means any sale, exchange, barter or offer of sale.

Service area means the Hillsborough County Solid Waste Management System Service Area which is the unincorporated areas of the County existing as of June 10. 1983.

Single-family residential unit means any building or structure designed or constructed for and capable of use as a residence for one family regardless of the type of structure, unattached to similar structures, primarily for owner occupancy but from time to time may be rented or leased. The term "single-family residential unit" includes a mobile home, manufactured housing, or trailer that is erected on a separate parcel of property.

Solid waste means garbage, refuse and other discarded solid materials including solid waste materials resulting from industrial, commercial or agricultural operations, governmental operations and from community activities. It does not include solids or dissolved materials in domestic sewage or other significant pollutants in water resources, such as silt, dissolved or suspended solids in industrial waste water effluents, dissolved materials in irrigation return flows, other common water pollutants or any byproducts, the sale or reuse of which is intended by the persons from whose process they resulted.

Special collection services means any solid waste collection services in addition to regular residential collection service.

System means the Hillsborough County Solid Waste Management System.

Waste Profile means the County's program designed to profile or track commercially generated solid waste and special waste that is disposed of at a County disposal facility.

Yard waste means vegetative matter resulting from routine landscaping maintenance or land clearing operations and includes associated rocks and soils. 2) Section 130-20 of Chapter 130 of the Hillsborough County Code of Ordinances & Laws is amended to read as follows:

- Sec. 130-20. General provisions.
- (a) It shall be unlawful for a residential unit or commercial establishment to accumulate solid waste or have solid waste removed and disposed of by any means other than the authorized franchise collector or as otherwise provided for herein. Commercial establishments are required to properly manage and dispose of solid waste generated from their operations.
- (b) The system does not provide any services for the collection and/or the disposition of hazardous waste. Residential units or commercial establishments will not be permitted to dispose of hazardous waste in the system.
 - (c) Unless otherwise stated herein, all <u>residential</u> customer requests for service or complaints shall be directed to the <u>County franchise collector unless the request for service or complaint is related to the self-haul option. <u>Commercial customers' requests for service or complaints shall be directed to the franchise collector.</u> Should the commercial customer not be satisfied with the franchise collector's response to the customer's request for service or complaint, the commercial customer should direct their concerns or complaints to the County.</u>
- (d) Residential units and commercial establishments shall separate their nonprocessable solid waste from other solid waste and shall utilize those services enumerated in Sections 130-21 and 130-22 to dispose of such nonprocessable solid waste.
- (e) Residential units and commercial establishments shall separate their yard waste from other solid waste and shall utilize those services enumerated in Sections 130-21 and 130-22 to dispose of such yard waste.
- (f) Those residential units which are not subject to the solid waste disposal assessment and elect not to subscribe to residential collection service shall be subject to the commercial collection service provisions of this article.

3) Section 130-21 of Chapter 130 of the Hillsborough County Code of Ordinances & Laws is amended to read as follows:

- Sec. 130-21. Residential collection service.
- 37 (a) General provisions.
 - (1) Residential collection service shall generally apply to those curbside collection services in which the customer places the container at the curb on the designated collection day for collection by the designated franchise collector. Residential collection service may be provided to residential units as well as commercial establishments. Residential collection service does not include collection

- services in which the solid waste is collected from a front-end container or roll-off container.
- (2) Unless identified elsewhere in this article, residential collection service shall include curbside collection at a publicly maintained roadway. However, for those residential customers identified in Subsection (g) (4), (5) and (6) of this section, residential collection service shall include curbside collection at a privately maintained road.
- (3) Containers shall be set out prior to 6:00 a.m. on the day of collection, but in no case shall such containers be placed on the public-maintained roadway prior to 6:00 p.m. the day proceeding the day of collection. The normal hours of collection are after the hour of 6:00 a.m. and prior to 6:00 4:30 p.m. on days designated by the franchise collector unless otherwise approved by the director of the Solid Waste Division of the County.
- (4) Residential customers shall place roll carts ready for pickup at a maximum distance of two feet from the public maintained roadway and adjacent to the residential customer's driveway. The residential customer shall leave at least three feet between each roll cart and any other container or other object such as a vehicle or mailbox. Each residential customer choosing to place its containers at locations other than those designated by this article may request a special collection service from the franchise collector for the alternative collection location.
- (5) Residential customers shall place <u>residential</u> yard waste ready for pickup at a maximum distance of six feet from the public maintained roadway and adjacent to the residential customer's driveway. All customer-supplied <u>residential</u> yard waste containers shall be free of ragged or sharp edges, or any other defect liable to hamper or injure the person collecting the contents thereof. The franchise collector shall advise the County of any <u>residential</u> yard waste container which does not conform to the provisions of this article. The County shall investigate and determine whether the containers should be replaced and so notify the residential customer. The container must be promptly replaced by an approved container upon receipt of notice to that effect from the County.
- (6) On non-collection days, containers shall be placed out-of-sight on the property of the residential customer. On non-collection days, containers shall be stored outside of the right of way unless approved by the director of the Solid Waste Division of the County.
- (7) Residential units shall not be permitted to share residential collection service with other residential units <u>unless otherwise approved by the director of the Solid Waste Division of the County</u>.
- (b) Processable solid waste collection.

(1) Residential customers shall place processable solid waste other than <u>residential</u> yard waste in County provided roll carts. No other containers may be used for the collection of processable solid waste at the residential customer's property. Each roll cart with contents shall not exceed 150 pounds.

- (2) Roll carts shall be kept covered at all times and maintained in good condition by the residential customer and shall remain the property of Hillsborough County. Roll carts shall not be removed by the customer from the property where delivered.
- (3) Residential customers who desire to place their roll carts at locations other than those designated by this article may place their roll carts at their back door, and may be subject to an additional charge from the franchise collector.
- (4) Residential customers shall dispose of their processable solid waste generated at their property no less than once each week by having it collected by a franchise collector or, if exempted from residential collection service, by self-hauling it to a properly permitted solid waste disposal facility.
- (5) Each customer receiving curbside collection services shall be responsible for positioning its roll cart at the curb on the collection days in accordance with the instructions on the roll cart. Each customer receiving back-door collection service shall be responsible for positioning its roll cart on collection days in the manner agreed to with the franchise collector.
- (c) Nonprocessable solid waste collection.

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- (1) The curbside collection of nonprocessable solid waste by a franchise collector shall be available only as a special collection service. However, residential customers may utilize any person to collect and properly dispose of any C&DD at the customer's property.
- (2) Residential customers and residential units which are subject to the solid waste disposal assessment may self-haul their nonprocessable solid waste to the community collection centers, subscribe to special collection services for the collection and disposal of nonprocessable solid waste, or self-haul it to a properly permitted solid waste disposal facility.
- (d) Program recyclables collection.
 - (1) Residential collection service shall include a separate once a week program recyclables collection. Residential customers may participate in the County's recycling program only by using a program recyclable roll cart. Customers need not separate recyclables by material type but must separate the recyclables from all other materials.
 - (2) Program recyclables roll carts shall be provided by and owned by the County. Residential customers are responsible for utilizing the program recyclables roll carts for program recyclables collection only and ensuring that the program recyclables roll carts are properly maintained to maximize their useful life. Should the residential customer desire not to voluntarily participate in program recyclables collection, the residential customer shall relinquish the roll cart to the County. Roll carts shall remain the property of Hillsborough County and shall not be removed by the customer from the property where delivered. No other containers may be used for the collection of program recyclables. Recyclables roll carts shall be kept in good condition by the residential customer.

- (3) Should the Board of County Commissioners determine that it is necessary to increase the level of recycling, the Board of County Commissioners may mandate that residential customers and residential units separate the designated recyclables from other solid waste and place the recyclables for recyclables collection.
- (4) Each customer receiving curbside collection services shall be responsible for positioning its roll cart at the curb on collection days in accordance with the instructions on the roll cart. Each customer receiving back-door service shall be responsible for positioning its program recyclables roll cart on collection days in the manner agreed to with the franchise collector.
- (e) Residential Yard waste collection.

- Residential customers shall be required to separate <u>residential</u> yard waste from other solid waste.
- (2) Residential collection service shall include a separate once a week <u>residential</u> yard waste collection. <u>Residential</u> <u>Yy</u>ard waste must be separated from other solid waste prior to placement at the curb for collection.
- (3) The <u>residential</u> yard waste shall be placed for curbside collection on the day designated by the franchise collector in the following manner:
 - a. Grass clippings and leaves shall be placed for collection in rigid, reusable containers or plastic bags.
 - b. The remainder of the <u>residential</u> yard waste shall be placed in rigid, reusable containers, plastic bags, boxed, bundled or neatly stacked in uniform lengths.
 - c. Residential Yyard waste placed at the curb for collection shall not be more than four feet in length and six inches in diameter.
 - d. Each container, with contents, shall not exceed 50 pounds.
- (4) The maximum volume of <u>residential</u> yard waste acceptable for each weekly collection shall be two cubic yards. <u>The only exception is during the period from February 1 April 30, in which the maximum volume of residential yard waste acceptable shall be three cubic yards.</u>
- (5) Enforcement of the requirement to separate <u>residential</u> yard waste from other solid waste shall first focus on education. If unsuccessful, the County shall pursue all available remedies at law to enforce the requirements of this article.
- (6) Residential customers may self-haul their <u>residential</u> yard waste to a yard and wood waste processing facility or one of the County's designated yard and wood waste processing facilities.
- (7) Residential units which choose to manage <u>residential</u> yard waste on site must manage the <u>residential</u> yard waste generated on site in a manner that does not negatively impact adjacent property owners and that is free of objectionable odors, sights and vectors.
- (f) Direct delivery.

- (1) Under certain circumstances as described in this article, residential customers and residential units which are subject to the solid waste disposal assessment shall be permitted to self-haul their solid waste to a permitted solid waste disposal facility.
- (2) Residential customers and residential units which are subject to the solid waste disposal assessment may utilize the community collection centers (CCCs) for the disposal of nonprocessable solid waste or recyclables. The County may determine that residential customers and residential units which are subject to the solid waste disposal assessment may also be able to utilize the CCCs for the disposal of processable solid waste and/or recyclables.
- (3) The use of the CCCs shall be limited to <u>recyclables</u> or <u>that</u> solid waste which is generated from the individual residential unit. The use of the CCCs shall be limited to that nonprocessable solid waste which is associated with normal household activities including annual cleanups and small maintenance activities. The use of the CCCs shall not extend to major maintenance and renovation activities as determined by the County. In the event of a major storm event, the Board of County Commissioners may adopt a more relaxed policy as it relates to what solid waste and what volume of solid waste may be delivered to the CCCs.
- (4) The County may determine that residential customers and residential units which are subject to the solid waste disposal assessment may also self-haul their processable solid waste to transfer stations.
- (5) Voluminous amounts of solid waste or multiple trips to the CCCs or any other designated system disposal facility by a residential customer or residential unit subject to the solid waste disposal assessment may be subject to investigation by the County. If an investigation reveals illegal use of the CCCs, the County shall have recourse to such remedies at law to enforce the requirements of this article.
- (g) Special collection services.

- (1) For collection services which are not included in the regular residential collection service, residential customers may contract with the franchise collector for special collection services. Special collection services may include, but are not limited to, the curbside collection of nonprocessable solid waste and the collection of processable solid waste at a distance from the publicly maintained roadway greater than what is allowed for regular residential collection services. Limits on volume of solid waste may be set by the County.
- (2) Residential customers and residential units which are subject to the solid waste disposal assessment must contact the franchise collector directly to request special collection services. The level of service as well as the charge for the service shall be negotiated between the residential customer or residential units which are subject to the solid waste disposal assessment and the franchise collector. The residential customer and residential units which are subject to the solid waste disposal assessment shall pay the franchise collector directly for this service. If necessary, the County may regulate the maximum collection charge.

- (3) There will be no additional disposal charges for the solid waste collected through special collection services for residential customers and residential units which are subject to the solid waste disposal assessment except in those situations where the volume or type of solid waste exceeds the conditions of residential collection service.
- (4) Special collection service shall not apply to residential collection service provided by the franchise collector within two feet for processable waste and program recyclables and six feet for <u>residential</u> yard waste from a single-family residential unit's privately maintained roadway and adjacent to the single-family residential unit's driveway when that single-family residential unit is subject to mandatory residential collection service by virtue of being located on a privately maintained roadway and located within a subdivision established pursuant to a recorded plat as these terms are defined in the Hillsborough County Land Development Code or pursuant to the Hillsborough County Minor Subdivision Regulations.
- (5) Special collection services shall not apply to residential collection service provided within two feet for processable waste and program recyclables and six feet for residential yard waste of the single-family residential unit's privately maintained roadway and adjacent to the single-family residential unit's driveway if the single-family residential unit is located on a paved private roadway which exhibits characteristics similar to a public roadway, which can be easily traversed by a solid waste collection vehicle and, therefore, would not represent an undue hardship on the franchise collector as determined by the County.
- (6) For single-family residential units which have received residential collection service any time during the 12 months preceding September 30, 1997, as certified by the residential customer, special collection services shall not apply to residential collection service provided within two feet for processable waste and program recyclables and six feet for residential yard waste from the single-family residential unit's privately maintained roadway and adjacent to the single-family residential unit's driveway if such single family residential unit is located on a paved or unpaved private road which can be easily traversed by a solid waste collection vehicle and therefore would not represent an undue hardship for the franchise collector as determined by the County. When the current owner of such property ceases ownership, this provision no longer applies.
- (h) Collection frequency. The collection frequency shall be determined by the Board of County Commissioners and shall be two processable, one recyclable and one residential yard waste collection each week.
- (i) Rate setting, billing and payment for service.

- (1) Except for special collection services, the collection charges for residential collection service shall be determined by the Board of County Commissioners.
- (2) All residential customers shall be assessed the solid waste disposal assessment and the solid waste collection assessment. Such assessments shall be assessed annually on the ad valorem tax bill for services starting the following

- January 1 and ending the following December 31. Single-family residential units shall be required to pay such assessments unless the single-family residential unit meets the limited exemption criteria.
- (3) All residential customers or commercial customers who desire to change the type of collection service (residential collection service to commercial collection service or commercial collection service to residential collection service) shall have the opportunity to select such service at any time during the year and, for residential collection service, shall be assessed the solid waste collection assessment from the date the service is initiated.
- (4) Customers may choose to change from residential collection service to commercial collection service at any time during the year.
- (5) Residential units which are subject to the solid waste disposal assessment may select commercial collection service. The franchise collector which provides the commercial collection service will not bill this residential unit for disposal. Instead, the County shall credit the franchise collector for disposal based on a predetermined conversion rate included in the franchise agreement.
- (65) Residential customers shall be billed directly by the franchise collector for all special collection services provided by the franchise collector.
- (j) Residential collection service for single-family residential units.

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- Residential collection service shall be mandatory for all single-family residential (1) units except for those single-family residential units which are not located on a publicly maintained roadway. Despite the foregoing, residential collection service shall be mandatory for all single-family residential units which are located on privately maintained roads within a subdivision established pursuant to a recorded plat as these terms are defined in the Hillsborough County Land Development Code or pursuant to the Hillsborough County Minor Subdivision Regulations. Those single-family residential units which are located on a privately maintained road as identified by the County and which are subject to mandatory residential collection service shall place their roll carts and containers for pick up by the franchise collector within two feet for processable waste and program recyclables and six feet for residential yard waste and nonprocessable waste from the privately maintained road and adjacent to the single-family residential unit's driveway. If such single-family residential unit chooses not to place its roll carts and containers as referenced in this subsection, such single-family residential unit shall place its roll carts and containers at a maximum distance of two feet for processable waste and program recyclables and six feet for residential yard waste and nonprocessable waste from the nearest publicly maintained roadway or may subscribe to special collection services for an alternative collection location.
- (2) Should an exempted single-family residential unit elect to receive residential collection service, residential collection service will be provided to this singlefamily residential unit. This otherwise exempted single-family residential unit

- which receives residential collection service will be required to place its solid waste for collection at the closest publicly maintained roadway and be subject to all conditions of residential collection service.
- (3) Those single-family residential units which are exempted from residential collection service shall be subject to all of the provisions of this article except that the exempted single-family residential unit will not receive the curbside collection service and the associated solid waste collection assessment.
- (4) Those single-family residential units which are exempted from residential collection service by the County may self-haul their processable solid waste, nonprocessable solid waste, recyclables and <u>residential</u> yard waste to designated system facilities in accordance with the direct delivery section of this article or take such processable solid waste, nonprocessable solid waste, recyclables and <u>residential</u> yard waste to a properly permitted solid waste disposal facility.
- (k) Franchise collector responsibilities. The County shall award residential solid waste franchises within the service area. Said franchises shall provide the franchise collector with the exclusive right and responsibility to provide residential collection service within their designated franchise district. The franchise collectors shall comply with all existing County, State and Federal laws and the franchise agreement relative to solid waste collection and disposal. The franchise shall be contingent upon the faithful performance of all duties and requirements imposed by existing law, this article, the franchise agreement, and requirements established by the County.
- (I) Additional mandatory provisions. Residential collection service shall be mandatory for all apartment complexes which contain four units or less. However, all such apartment complexes may choose commercial collection service excluding the option to self-haul their solid waste. Residential collection service shall be mandatory for all single-family residential units which are attached to similar structures. However, all such single-family residential units may choose commercial collection service excluding the option to self-haul their solid waste.
- 4) Section 130-22 of Chapter 130 of the Hillsborough County Code of Ordinances & Laws is amended to read as follows:
- Sec. 130-22. Commercial collection service.
- (a) General provisions.

- (1) Commercial collection service shall generally apply to front-end or roll-off collection services in which the franchise collector provides the collection container. However, the commercial customer may provide the front-end container or roll-off container for collection by the franchise collector. Commercial collection service may be provided to commercial establishments as well as residential units.
- (2) Each commercial establishment not electing residential collection service shall utilize any of the franchise collectors to collect and dispose of the solid waste generated at that establishment, or self-haul such solid waste to a properly

- permitted solid waste disposal facility. However, each commercial establishment may utilize any person to collect and properly dispose of construction and demolition debris (C&DD) resulting from any construction activity or self-haul such C&DD to a properly permitted solid waste disposal facility.
- (3) Commercial customers shall have the right to contract for commercial collection service with any of the franchise collectors.
- (4) Commercial customers must make the container available for collection by the franchise collector between the hours of 3:00 a.m. and 9:00 p.m., Monday through Saturday, unless specific alternative times, within this timeframe are agreed upon by the commercial customer and the franchise collector. However, in the event the commercial customer's property is located 500 feet or less from any residential unit, the hours of collection shall be 6:00 a.m. to 6:00 p.m., Monday through Saturday, except for those days that are identified as County designated holidays.
- (5) All commercial customer collection containers and/or central containers, whether supplied by the franchise collector or the commercial customer, shall be kept on private property in a place easily accessible to the franchise collector and in such locations as to prevent a nuisance condition to inhabitants and the general public. Containers shall be set back from adjacent properties or rights-of-way as determined by the County. Adequate screening from public view shall be provided either by locating the container as close to the building as possible or by providing other concealment to be least noticeable from a public thoroughfare. The container shall be placed so as to not interfere with the movement of pedestrian and vehicular traffic.
- (6) Commercial establishments and commercial customers shall comply with all conditions contained in Chapter 131, the "Anthony Storman and Daniel Scott Perez Memorial" Dumpster Ordinance.
- (7) Commercial customers shall provide the County with a waste profile consistent with the County's requirements prior to receiving commercial collection services.
- (b) Processable solid waste collection.

- (1) Each commercial establishment and commercial customer shall arrange to have the processable solid waste generated at their commercial customer's property removed and disposed of as provided herein no less than once each week unless otherwise approved by the director of the Solid Waste Division of the County and additionally as is necessary to prevent an illegal accumulation of processable solid waste. More frequent collections may be required if it is determined necessary by the County.
- (2) All commercial establishments and commercial customers electing to self-haul the processable solid waste generated by the commercial establishment's and commercial customer's property must utilize a mechanically unloading vehicle to

dispose of such solid waste if that processable solid waste is delivered to the system resource recovery facility.

(c) Recyclables collection.

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- (1) Separation of recyclables is voluntary. If a commercial customer participates in the voluntary separation of recyclables, the customer shall source separate recyclables from other solid waste for separate collection at the customer's property where such recyclables are generated. The customer shall place all recyclables in a separate container for collection.
- (2) The collection and transportation of recyclables generated by a commercial customer is not limited to a franchise collector and shall be open to any Countyregistered collector the commercial customer chooses to contract for the services.
- (d) Yard waste collection.
 - (1) The separation of yard waste is mandatory. Commercial establishments and commercial customers shall separate yard waste from other solid waste for separate collection. Commercial establishments and commercial customers shall not be permitted to place yard waste in a processable, nonprocessable or recyclable container.
 - (2) The collection and transportation of yard waste shall be performed by the franchise collector. The commercial customer shall place yard waste in the contractually agreed upon yard waste container free of plastic bags.
 - (3) Commercial establishments and commercial customers may elect to self-haul yard waste to a permitted yard waste processing facility. Yard waste delivered shall be free of plastic bags.
 - (4) Enforcement of the requirement to separate yard waste from processable solid waste, nonprocessable solid waste and recyclables shall first focus on education of the commercial establishment and commercial customer. If unsuccessful, the County shall pursue all available remedies at law to enforce the requirements of this article.
 - (5) Commercial establishments which choose to manage yard waste on site must manage the yard waste generated on site in a manner that does not negatively impact adjacent property owners and that is free of objectionable odors, sights and vectors.
 - (e) Nonprocessable solid waste collection. Commercial establishments and commercial customers shall separate the nonprocessable solid waste generated at the commercial establishment's and commercial customer's property from other solid waste and shall dispose of such nonprocessable solid waste by contracting with any franchise collector to remove and dispose of such solid waste or by self-hauling such nonprocessable solid waste to a permitted solid waste disposal facility.
- (f) Rate setting, billing, and payments. Collection charges for commercial collection service shall be negotiated between the commercial customer and the franchise collector. Such charges shall be billed by the franchise collector and paid directly to

- the franchise collector. If necessary, the Board of County Commissioners may establish by resolution a maximum collection charge for commercial collection service.
- (g) Franchise collector responsibilities. The County shall award residential solid waste franchises within the service area. Said franchises shall provide the franchise collector with the exclusive right and responsibility to provide commercial collection service within the service area. The franchise collector shall comply with all existing County, State and Federal laws and the franchise agreement relative to solid waste collection and disposal. The franchise shall be contingent upon the faithful performance of all duties and requirements imposed by existing law, this article, the franchise agreement, and requirements established by the County.

5) Section 130-54 of Chapter 130 of the Hillsborough County Code of Ordinances & Laws is amended to read as follows:

Sec. 130-54. - Definitions.

The following words, terms and phrases, when used in this article, shall have the meanings ascribed to them in this section, except where the context clearly indicates a different meaning:

Apartment complex means any building or structure or group of any buildings or structures having common conveniences generally under one ownership containing two or more attached but independent dwelling units for human habitation, which structures and buildings are designed and constructed for the primary purpose of providing housing as a commercial enterprise for rental compensation and which one or more of such units are generally nonowner occupied.

Commercial establishment means all improved real property primarily used or designed for use for commercial, manufacturing, industrial, business, institution or government activities and enterprises.

Condominium means any portion of a building or structure designed or constructed for and capable of use as a residence for one family and such unit being owned under the condominium concept of ownership and subject to the provisions of F.S. ch. 718.

Franchise collector means any person awarded a franchise by the Board of County Commissioners for the right to collect solid waste in accordance with Article II of this chapter.

Individual occupancy average means the average number of occupied parcels in a mobile home park for a given year as determined by the Public Utilities Department of the County.

Mobile home park means any improved real property divided into spaces for the erection and maintenance of trailers, manufactured housing, and mobile homes, permanent or temporary, in which the individual spaces are not individually owned.

Occupied parcel means a designated plot in a mobile home park on which a trailer, manufactured house or mobile home resides.

Public lodging establishments means any building or structure or group of buildings or structures within a single complex of buildings, which is kept, used, maintained or advertised as, or held out to the public to be, a place where sleeping or housekeeping accommodations are supplied for pay to transient guests or tenants.

Rent roll means a list of the actual number of occupied parcels in a mobile home park for a certain month. Such month shall be determined by the Public Utilities Department of the County.

Residential customer means any residential unit or commercial establishment which receives residential collection service.

Residential units means any building or structure designed or constructed for and capable for use as a residence for one or more families including, but not limited to, a single family residential unit, mobile home, condominium, townhouse, apartment complex, mobile home park, public lodging establishments and other multifamily units.

Service area means the County Solid Waste Management System Service Area which is the unincorporated areas of the County existing as of June 10, 1983.

Single-family residential unit means any building or structure designed or constructed for and capable for use as a residence for one family regardless of the type of structure, unattached to similar structures, primarily for owner occupancy but from time to time may be rented or leased. The term "single-family residential unit" includes a mobile home, manufactured housing or trailer which is erected on a separate parcel of property.

Solid waste means garbage, refuse, yard waste and other discarded solid materials generated by residential units and commercial establishments, including solid waste materials resulting from industrial, commercial, or agricultural operations, governmental operations, and from community activities. It does not include solids or dissolved materials in domestic sewage or other significant pollutants in water resources such as silt, dissolved materials in irrigation return flows, other common water pollutants, or any byproducts, the sale or reuse of which is intended by the persons from whose process they resulted.

System means the County Solid Waste Management System.

- 31 6) Section 13-56 of Chapter 130 of the Hillsborough County Code of Ordinances & Laws is amended to read as follows:
 - Sec. 130-56. Solid waste disposal assessment.

 All Residential customers and residential units <u>receiving solid waste collection and those exempt residential customers as outlined in Section 130-21 (j) 3</u> within the service area, excluding mobile home parks, apartment complexes and public lodging establishments that are not residential customers, shall be assessed a solid waste disposal assessment. This assessment shall be levied pursuant to the procedures established in State Statutes for the collection and enforcement of a non-ad valorem assessment

- Section 130-63 is added to Chapter 130 of the Hillsborough County Code of 1 2 Ordinances & Laws to read as follows:
- 3 Sec. 130-63.- Hardship / Affordability Assistance Credit Program.
- 4 The Board of County Commissioners may provide economic assistance to low income
- owner-occupied Residential Units as defined herein by providing a Hardship / Affordability 5
- Assistance Credit to be applied towards the payment of the solid waste disposal and / or 6
- 7 the collection assessment, which represents the a fair and reasonable apportionment of
- cost to fund the special benefit received by the assessed parcel for solid waste disposal 8
- and collection services ("solid waste service"). The annual credit amount to be provided 9
- towards the solid waste service charges for an eligible residential customer pursuant to 10
- the Hardship / Affordability Assistance Credit Program shall be established by resolution 11
- which will be determined annually but in no event will the credit be greater than the 12
- disposal and / or collection assessment to be charged to the respective residential 13
- 14 customer for solid waste service. The Hardship / Affordability Assistance Credit will not
- be applicable to any customers or properties that are not considered as an owner-15
- occupied Residential Unit as defined herein. 16

19 20 Any credit to be provided to an eligible customer shall be reflected as deduction to the amount of the solid waste disposal assessment and / or the solid waste collection assessment. The credit is considered by the Board of County Commissioners as a payment assistance program and not a cost of service and rate differential.

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(a) To be eligible and qualify to receive a Hardship / Affordability Assistance Credit, the following shall apply:

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(1) The property subject to receiving the Hardship / Affordability Assistance Credit shall have been receiving disposal service from the System and will be included on the documentation submitted to the Tax Collector in order to bill the disposal assessment as of January 1st of the year in which the credit is to be applied.

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(2) The Hardship / Affordability Assistance Credit shall only be available to the applicant that is also named as the owner of the residential property for which solid waste service is being provided.

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(3) The residential property must be the primary residence of the applicant, must be owner-occupied, must be a Residential Unit which receives homestead exemption pursuant to F.S. subsection 196.031 and which has a taxable value of less than \$100,000 after the homestead exemption.

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(4) The applicant cannot request more than one credit for solid waste service or be considered as a member of another household requesting the Hardship / Affordability Assistance Credit.

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(5) The County Administrator, or his or her designee, shall establish procedures for an owner of an owner-occupied Residential Unit to apply for the exemption through the Hardship / Affordability Assistance Credit Program consistent with the policies created herein by the Board of County Commissioners.

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(6) The total income of all residents of the household and owners of the property must be at or below 100% of the current year Federal Poverty Level as determined each year by the U.S. Department of Health and Human Services.

Eligibility requirements will be determined by and based on Hillsborough
County's Social Services Department (Social Services) criteria used to
determine the annual income of the household residing at the service address.

- (7) If an applicant is denied a Hardship / Affordability Assistance Credit, the applicant can follow the Customer Appeal for Grant Eligibility process established by Social Services.
- (b) The property owner must file an application with the County that satisfies the eligibility and applicability criteria as provided in this section. The application of any credit approved by the County will not be applied retroactively by the County and shall only be applied to the disposal and / or collection assessment immediately billed by the County subsequent to the approved application. The term of the application of the Hardship / Affordability Assistance Credit will be for twelve months consistent with the current billing period for which the disposal and / or collection assessment is applicable. The responsibility of the initiation and annual renewal of an application to receive the Hardship / Affordability Assistance Credit rests solely with the applicant.
- (c) Requests for a Hardship / Affordability Assistance Credit to be applied towards the payment of the solid waste disposal and / or the collection assessment shall be submitted by the applicant to the Director of the System, who shall have authority to approve the application of the Hardship / Affordability Assistance Credit and adjust the annual assessment for which the credit applies, to administer the procedures and standards, and to review criteria for the adjustment of assessments as established herein.
- (d) If the County determines that an applicant that has received a Hardship /
 Affordability Assistance Credit should not have qualified for the receipt of the
 credit, the County will have the right to collect the total amount of the credit
 previously provided to the applicant for the current year that the credit was
 provided. If there are any errors in the disposal and / or collection assessment
 due to the application by the County of the Hardship / Affordability Assistance
 Credit to an eligible applicant, the assessment may be corrected by the County
 within 60 days after opening of the tax roll for collection from the applicant.
 Corrections which result in an increase in the net assessment cannot be
 imposed until the owner has consented in writing to the increase or has been
 given at least ten days' notice by certified mail and an opportunity to be heard
 by the Board of County Commissioners. Once the adjustment is finalized, the
 Director shall send documentation reflecting the adjustment to the owner and, if
 the assessment is placed on the tax bill, the documentation will also be sent to
 the Tax Collector.

1 2 3 4 5	(e) The ability of the County to apply the Hardship / Affordability Assistance Credit to the applicant's disposal and / or collection assessment is based on the availability of general funds to be used as the basis for the credit application and does not guarantee the application of a Hardship / Affordability Assistance Credit with the approval of the applicant's eligibility.
7 8 9	8) If any section of, phrase, sentence or portion of this ordinance is for any reason held invalid or unconstitutional by any Court of competent jurisdiction, such shall be deemed a separate, distinct, and independent provision and such holding shall not affect the validity of the remaining portions thereof.
11 12	9) This Ordinance shall become effective when a certified copy has been filed with the Florida Department of State.
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14 15 16 17 18 19 20 21	STATE OF FLORIDA) COUNTY OF HILLSBOROUGH) I, Cindy Stuart, Clerk of the Circuit Court and Ex Officio Clerk of the Board of County Commissioners of Hillsborough County, Florida, do hereby certify that the above and foregoing is a true and correct copy of an Ordinance adopted by the Board of County Commissioners at its meeting of, 2021, as the same appears of record in Minute Book, of the Public Records of Hillsborough County Florida.
23 24 25	WITNESS my hand and official seal this day of 2021.
26 27 28	CINDY STUART CLERK OF CIRCUIT COURT
29 30 31 32 33	By: Deputy Clerk
34 35	Approved by County Attorney as to Form and Legal Sufficiency
36 37	By:
38	By: Chief Administrative Counsel